2019-2022 Strategic Plan | Fall 2020



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GROW | ENSURE FINANCIAL VIABILITY | STRENGTHEN THE CORE | TRANSFORM OUR FUTURE

Vision

Mission-driven leaders who change the world.



Mission

Warner Pacific University is a Christ-centered, urban, liberal arts college dedicated to providing students from diverse backgrounds an education that prepares them to engage actively in a constantly changing world.



Values

- · We learn in an inclusive community
- We innovate toward experiential learning and academic relevance
- We engage our spiritual journey with Christ at the center
- · We serve and care for our city and world
- We cultivate curiosity, creativity and purpose

Reputation

- Christ-centered
- Diverse and inclusive
- Accessible and flexible
- Experiential learning
- Career-focused

Position

Oregon's most diverse university and the state's first fouryear Hispanic-Serving Institution (HSI), offering:

- Personalized attention, relational support, and careerfocused liberal arts education.
- Increased access to higher education through flexible modalities and more transparent tuition.

Imperatives

Innovate Models of Education Continuously and Efficiently



- Launch new programs (academic and otherwise) that increase enrollment and net revenue
- Revise existing programs to increase relevance and student appeal

Metrics

- YoY enrollment increase of 5% due to program innovation
- Increased yield rates (from lead/inquiry to enrollment) in target programs

Second Year Initiatives

- Adopt and implement updated program development process.
- Examine three to five strategic programs through an ongoing market analysis process.
- Develop at least two new programs, modalities, or other program innovations.

Lead with Excellence in Equitable Education

- Outperform comparable schools (size/demographics) in retention and graduation rates for low-income, first-generation students of color
- Faculty and staff are well-equipped with best practices for equity and inclusion in their respective area
- Positive equitable improvement in student completion rate
- <u>Project Inclusion NERCHE Rubric-Self-Assessment-2016.pdf (wpi.edu)</u>
 - Baseline/target

- Use data to identify gaps in equitable completion. Identify strategic interventions to address gaps (pilot or redesign at least one).
- Assess and address student thriving measures under Covid-19.
- Create metrics to measure how well we are serving transfer students and improve transfer completion rates.

Upgrade Strategic Infrastructure for the Future

- Regular and effective usage of all universityadopted technology systems and software
- A majority of students have an overall positive experience of campus technology and physical plant
- Baseline Technology/Software Audit and survey
- Embedded in existing student surveys
 - SSI Q#72 and #23 and #26 campus well-maintained
 - ASPS--#5, #12, #31

• Improve self-service experience for students.

- Implement and optimize cloud-based applications.
- · Improve appearance of key and common areas with public visibility.
- Improve security and access to buildings.

Enhance Market Position

- Increase public recognition of WPU brand
- Increase giving to annual fund
- Reduce cost of acquisition per student through heightened market position and distinctives
- Engagement with WPU Social Media and Website (need metrics)
- Increase % of alumni giving; Increase in # of overall and qualified donors
- Measure COA and targets over time

- Launch new website and expanded digital marketing strategy.
- Enhance transfer enrollment experience.
- Hire director of annual giving and alumni relations to develop formal annual giving program.
- Build new university relationships through increasing corporate relationships.

Core Themes

Cultivating a Christ-centered learning community



Collaborating with and for our urban environment

Fostering a liberal arts education

Investing in the formation and success of students from diverse backgrounds