Warner Pacific University has recently changed the way that text books are purchased for students first enrolling at the University in the 2019-2020 school year (August/January starts). In order to provide students with maximum dependability and affordability, WPU has chosen to partner with Tree of Life Bookstores. The partnership with Tree of Life allows students to receive the assigned books in time for the start of the academic year.

Continuing Traditional Semester Program Students

Students who began attendance at Warner Pacific University prior to August 2019, are provided a voucher to charge up to \$500 for books each semester to their student account in order to pay for their course materials at a later date. This voucher is emailed to the student's WPU email account about 1 month prior to the start of classes each semester. Students are responsible for purchasing their own books using the voucher or other payment method on the MBS website at

https://bookstore.mbsdirect.net/vbm/vb_home.php?FVCUSNO=37928&url=warnerpacific.htm.

Students may use the information provided on the MBS website to purchase textbooks from any other book seller.

Beginning in the 2020-2021 school year, all traditional semester program students (new and continuing) will automatically be enrolled in the Textbook Butler Digital/Rental program described below for new students fall 2019.

New Traditional Semester Program Students

Students beginning attendance at Warner Pacific University for the first time in August 2019 or later, are automatically enrolled in the Textbook Butler digital/rental book program with Tree of Life Bookstores. For a minimal fee per credit, students receive their books on-campus during the weekend before classes start each semester and are not required to purchase their course materials on their own. Information is provided on the Tree of Life Bookstores website for students to access books provided digitally.

Students access their textbook information on the Textbook Butler website at <u>https://warnerpacific.treeoflifebooks.com/</u>.

Students have the choice to opt out of this program until the payment deadline for the semester by contacting the Tree of Life Customer Service staff at 1-888-392-2930 to request the Opt Out Form.

Professional & Graduate Studies (Adult Degree Program)

In order to provide Professional & Graduate Studies (PGS) students with maximum dependability and affordable choices, WPU has chosen to partner with Tree of Life Bookstores. The partnership with Tree of Life allows for two important things: (1) students receive the correct books, on time, automatically, and (2) students may select purchasing options that allow them to better manage their financial resources.

Students in the Professional & Graduate Studies programs are automatically shipped their course materials about 2 weeks before each course starts as part of the Textbook Butler program. Course material charges are added to the student's WPU Student Account when the textbook is shipped. Students have the option of choosing whether they receive New, Used, Rental or Digital books.

Students access their textbook information on the Textbook Butler website at <u>https://warnerpacific.treeoflifebooks.com/</u>.

Students have the choice to opt out of this program by contacting their Academic Advisor who will work with them to submit an opt out request.

Tree of Life Bookstores offers Textbook Butler on the Warner Pacific University campus.

Textbook Butler is designed to help streamline the beginning of the semester. Instead of waiting in line for an hour, or clicking around online and hoping your shipments come in on time, we pull and package all of your textbooks and deliver them to campus for you before classes start.

How it works



warnerpacific.treeoflifebooks.com

more questions?

What if I have Stop by the Student Life Center, or contact the Tree of Life Customer Support team 888-392-2930.

> You can also submit a question at: www.treeoflifebooks.com/customersupport

FAOs

We know you've got questions, so here are some answers:

Am I signed up for Textbook Butler automatically?

Yes. In order to make sure every student has every required textbook; your school has decided that the default for new students is opted-in. Any student can opt out by contacting Tree of Life customer support. Having your books the first week of school is critical, opting out means you are responsible for purchasing your books on your own.

When will I get my books?

All of your books will be delivered to you during Welcome Weekend, August 24-25. All other shipments will be in the mail room.

How do I access digital items?

Digitally fulfilled items are accessed through this website. warnerpacific.treeoflifebooks. com. You will receive follow up emails that indicate when the item is available. Once you receive notification, the item will be available to access it after logging in under the "My Course Materials" Tab.

How are my course materials provided?

All students taking traditional courses will receive all required course materials for every course through Tree of Life's Textbook Butler program, billed within tuition and fees. You can expect to receive all your course materials delivered to your residence hall or available for pick up at the mail room if you are a commuter. This will include a mix of physical rental books or digital books dependent on availability.

What if I ADD a course?

If you add a course, we will automatically receive your enrollment information and send a shipment for any items that you need to you. It should arrive within a week of enrolling in the course

What if I DROP a course?

If you drop a course, would you please contact our customer support team within the week, and they will walk you through the process to return your unused items.

When are my rental books due?

Any books that are rented are due the last day of finals. You can check the due date on the "my course materials" page on warnerpacific.treeoflifebooks.com. We will also send you an email reminder one week prior to the end of your class. Rentals not returned by this time will have their buyout price charged to your student account. The buyout price is not covered in the Textbook Butler service and is your responsibility.

warnerpacific.treeoflifebooks.com

Textbook Policy Professional & Graduate Studies



STUDENT INFORMATION

Last Name First Name M.I. WPU ID Number

Warner Pacific University is committed to making a university education as accessible and affordable as possible. In addition to keeping tuition and fees low, the university is committed to keeping the cost of textbooks and instructional materials affordable while simultaneously ensuring that students in the accelerated adult learning program have dependable and timely access to those materials.

In order to provide Professional & Graduate Studies (PGS) students with maximum dependability and affordable choices, WPU has chosen to partner with Tree of Life Bookstores. The partnership with Tree of Life allows for two important things: (1) students receive the correct books, on time, automatically, and (2) students may select purchasing options that allow them to better manage their financial resources.

Because the PGS is an accelerated degree program (courses run on a continuous cycle, two to seven weeks at a time, as contrasted with a 15-week traditional semester), having the correct textbooks and materials in time to prepare for class is of critical importance. Students who do not have the appropriate materials before class quickly fall behind, negatively impacting their odds for success and potentially that of their learning team. In addition, Tree of Life offers auto-fulfillment, meaning that the book order is triggered by course registration, and therefore students are not required to do anything after registration (assuming they have established their preferences) in order to have the books shipped directly to them, in time for class.

Partnering with Tree of Life also provides better financial control to students. Tree of Life is able to provide students with competitive pricing on new books, but also provides lower-cost used book and rental options. Students may review their options and make informed decisions about the kinds of books they will purchase through Tree of Life's comprehensive website (<u>www.treeoflifebooks.com</u>). (Note that Tree of Life makes every effort to honor those preferences, but due to fluctuations in the supply, fulfilling preferences is not always guaranteed.) More information is also available through Tree of Life's customer service line (1.888.392.2930). PGS enrollment counselors and/or academic advisors are available to assist with other questions.

* * *

By signing this form, I acknowledge that I understand that my books will be delivered prior to each class at the address I have indicated, under the purchasing parameters of my choice (whenever possible), and will be billed to my student account. I understand that I may change my textbook preferences (new, used, rental) at any time, and that I am responsible to submit a current, secure address to receive my textbook deliveries. I have read and understand the textbook policy, and agree to abide by its terms while a student in Warner Pacific University's Professional & Graduate Studies.