

# **Payment Policies and Information (ADP)**

PACIFIC UNIVERSITY OFFICE OF STUDENT FINANCIAL SERVICES

#### **PAYMENT INFORMATION:**

Payments for tuition and books are due in full by the first day each course starts. It is the responsibility of the student to make each payment on time. Any change from the selected payment plan must be requested in writing and submitted to Student Financial Services for approval. Students administratively withdrawn from the University for financial reasons are responsible for paying their account in full before they may be re-admitted. Other fees (graduation fee, tutorial fees, etc.) charged to your account are due within two weeks of the invoice date. To ensure accurate processing of payments, please include your seven-digit Student ID Number along with the applicable course number or course name. Payments may be made by:

- 1. Submitting an on-line payment on <u>MyWP.warnerpacific.edu</u> under Student Accounts, Pay on My Account. Payments can be made by e-check and all major credit cards.
- 2. Visiting the Cashier's Desk in Egtvedt Hall on the Tabor Campus (cash, check or credit cards accepted in person)
- 3. Phoning in a credit/debit card payment to 503-517-1207 (only VISA, MasterCard & Discover)
- 4. Mailing checks to: Warner Pacific University

Attn: Office of Student Financial Services

2219 SE 68th Ave Portland, OR 97215

#### **REQUESTING FINANCIAL AID EXCESS FUNDS:**

If your financial aid award exceeds your cost of tuition, fees and books, you may be eligible to receive excess funds. Check your student account three weeks after you begin classes in the term to see if funds have posted to your student account. If funds have posted to your account, Student Financial Services will audit your account and automatically refund excess funds within 14 days of the funds being posted. Refunds will be direct deposited to your bank account (look for an email from bill.com a few days after your financial aid has been posted to setup your direct deposit information), or a check will be mailed to the address on record. Please allow the full 14 days for processing before calling to check the status of your refund.

**PLEASE NOTE:** All refunds are an estimated amount. Changes to the cost of books, withdrawing, dropping, or adding classes after you have received your excess funds may create a balance due to Warner Pacific University.

#### **ACCOUNT ACCESS AND RECEIPT REQUESTS:**

Your student account information is accessed through your MyWP Portal account under Student Accounts, View Account and Make Payments. Detailed statements are available online for each term through your MyWP Portal account. Be sure to review the charges and financial aid listed.

Your financial aid award letter is also available through your MyWP Portal Account.

Receipts can be printed from your MyWP Portal account. Click on the payment under Account Activity and print the receipt.

Please refer to the Warner Pacific University Bulletin for financing options and additional policies.

## STUDENT INFORMATION

LAST Name:	
FIRST Name:	M.I.:
Student SSN:	
WPU ID #:	DOB / /

# ADP Student Financial Agreement and Initial Disclosure



Federal regulations concerning the Truth-in-Lending Act require the following technical disclosure of terms of payment and credit.

The payment of a student's obligation to Warner Pacific University (WPU or the University) is governed by the Student Financial Agreement and Initial Disclosure which each student is required to sign prior to enrolling in classes.

### **GENERAL PROVISIONS:**

- My student account reflects a balance I owe for educational services obtained from and the associated costs of attending WPU.
- When I register for class, I incur charges and am responsible for payment of these charges whether or not I attend.
- WPU is a non-profit institution of higher education. As such, I understand that this agreement constitutes an extension of credit solely for my use toward the pursuit of educational services at the University and I agree to undertake any financial obligations and repay any debts that may arise under this Agreement. I understand that any student loan(s) obtained to pay for these educational services may not be dischargeable in bankruptcy.
- This agreement will be in effect until I have fulfilled all financial obligations to the University, and the University has terminated this agreement.
- I have been issued a Schedule of Fees for my intended program.
- I understand that WPU uses electronic billing (e-bill) as its official billing method, and therefore I am responsible for viewing and paying my student account e-bill by the scheduled due date. I further understand that failure to review my e-bill does not constitute a valid reason for not paying my bill on time. E-bills are available at MyWP.warnerpacific.edu.

#### REPAYMENT:

- I promise to pay the University the principal and any late fees, fines or penalties by the due dates stated in applicable University catalogs and/or websites.
- If payment is made by check and the check is returned, I agree that a fee of \$25.00 may be charged to my student account.
- If I expect financial aid to pay all or part of my financial obligations to the University, I understand that it is my responsibility to meet all requirements for disbursement to my student account. I authorize the University to use the financial aid to pay for all education costs charged to my student account for my entire period of enrollment and/or attendance at the University.
- I understand that it is my responsibility to ensure that all requirements of grantors, lenders, employers and other third-party payers are met on a timely basis.
- I understand that despite my expectations for payment from financial aid or other sources that I am ultimately responsible for all charges incurred.
- I understand that my financial aid may be adjusted due to eligibility. I agree to reimburse the University any amounts for which I am not eligible under applicable financial aid guidelines as a result of adjustments.
- I understand that administrative, clerical or technical billing errors do not absolve me of my financial responsibility to pay the correct amount of tuition, fees and other associated financial obligations assessed as a result of my registration at WPU.

#### FAILURE TO PAY:

- I hereby agree that if I fail to make the minimum payment amount(s) in accordance with the accepted payment arrangement created with the Office of Student Financial Services and/or pay the University the full amount of monies owed, all the following conditions will apply:
  - 1. WPU may assess a 1.5% service charge based on the amount due each month the amount due remains unpaid.
  - 2. WPU shall place a temporary hold on my access to register for future courses until the balance of my WPU student account is made current.
  - 3. WPU shall place a temporary hold on the release of my academic transcripts (both official and unofficial) until the balance of my student account is paid in full.
  - 4. WPU may refer my outstanding debt to an external agency for collection.

See next page for additional provisions and required signatures

WARNER PACIFIC UNIVERSITY
OFFICE OF STUDENT FINANCIAL SERVICES
2219

2219 SE 68th Avenue · Portland, OR 97215

🕻 503.517.1091 🖶 503.517.1352 省 warnerpacific.edu

#### COMMUNICATION:

#### **Method of Communication:**

• I understand and agree that WPU uses e-mail as an official method of communication with me, and therefore I am responsible for reading the e-mails I receive from WPU on a timely basis.

#### **Contact:**

I authorize WPU and its agents and contractors to contact me at my current and any future cellular phone number(s), email address(es) or wireless device(s) regarding my delinquent student account(s), loan(s), any other debt I owe to WPU, or to receive general information from WPU. I authorize WPU and its agents and contractors to use automated telephone dialing equipment, artificial or pre-recorded voice or text messages, and personal calls and emails, in their efforts to contact me. Furthermore, I understand that I may withdraw my consent to call my cellular phone by submitting my request in writing to the Office of Student Financial Services or in writing to the applicable contractor or agent contacting me on behalf of WPU.

#### **Updating Contact Information:**

- I understand and agree that I am responsible for keeping WPU records up to date with my current physical address, email addresses, and phone numbers by following the procedure to update my user account on MyWP.warnerpacific.edu. Upon leaving WPU for any reason, it is my responsibility to provide WPU with updated contact information for purposes of continued communication regarding any amounts that remain due and owing to WPU.
- I agree to provide my Social Security Number (SSN) or Taxpayer Identification Number (TIN) to WPU upon request as
  required by Internal Revenue Service (IRS) regulations for Form 1098-T reporting purposes. If I fail to provide my SSN or TIN
  to WPU, I agree to pay any and all IRS fines assessed as a result of my missing SSN/TIN.

#### COLLECTION:

- If my tuition, fees, or other charges remain unpaid, I understand that my account and debt information may be sent to an outside collection agency. I agree to be held responsible for paying collection agency fees which may be based on a percentage at a maximum of 50% of the debt, and any other costs and expenses, including reasonable legal fees incurred in such collection efforts.
- This agreement shall be construed in accordance with Oregon State Law and any lawsuit to collect unpaid fees may be brought in the appropriate court sitting in Multnomah County, State of Oregon, regardless of my domicile at the time of bringing such suit. In the event of litigation, I agree to pay all costs associated with such litigation, trial, or appeal, including but not limited to, attorney and legal fees.
- The University and/or the external collection agency may report my delinquent debt to national credit reporting agencies. This action may negatively impact my credit history and score.

#### **REFUNDS AND WITHDRAWALS:**

- I understand that I must abide by the official University policies regarding withdrawal from the University. Withdrawal from the University, whether voluntary or at the request of the University, does not exempt me from payment in full for charges incurred while attending the University.
- I understand that in the event I withdraw from all courses or I am dismissed from the University, a pro-rated amount of tuition and fees will be refunded based on the schedule published in the Bulletin.
- I understand any balance created by my withdrawal from the University will become immediately due and I must pay in full or make arrangements for payment with the Office of Student Financial Services.

# BOOK & FEE APPROVAL:

I authorize WPU to use my Title IV financial aid funds (if received) to pay for other educational related expenses outside of tuition and required fees. These expenses include book charges and other fees related to my education.

☐ I agree ☐ I do not agree (I understand that my financial aid will not cover these charges and I must submit separate payments for each of these fees and not doing so will result in additional charges and administrative withdrawal from the University.)

#### SIGNATURE:

This Agreement creates a legal obligation to pay tuition and required/applicable fees. I have read the above conditions and understand my financial responsibility to WPU. I understand and agree that if I am younger than the applicable age of majority when I execute this agreement that the educational services provided by WPU are a necessity, and I am contractually obligated pursuant to the "doctrine of necessaries."

Student Signature Date	

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STUDE	NT INFOR	RMATION:	ADD Student	WP	
LAST	Name:		ADP Student	WARNER	
FIRST	Name:	M.I.:		PACIFIC	
WPU II	D #:		Worksheet	UNIVERSITY	
PURPO	SE OF WO	ORKSHEET:		OFFICE OF STUDENT FINANCIAL SERVICES	
even if Go Plai	the primar	ry payment option covers 100 percent of the change your plan at any time by submittings.	the required cost of your program (exce	eption is the Pay &	
SOURC	CE OF FUN	NDS:			
Please	select a F	Primary <u>AND</u> Secondary option.			
Primary	Secondary	Financial Aid Plan: Federal Pell Granneed based programs) are available for covered by financial aid, on or before under the Pay & Go Plan.	for eligible students. You must pay to	uition and fees, not	
		Have you filed your FAFSA? (Free A	application for Federal Student Aid)	☐ Yes ☐ No	
		<b>Pay &amp; Go Plan:</b> In this plan you pay course by course. 100 percent of your payment must be submitted on the first day each course starts.			
		<b>Corporate Tuition Deferment Plan:</b> You may qualify for this plan if your company reimburses you for 100 percent of your tuition without proof of payment. The company policy must be approved and on file. Material fees are due on the first day each course starts.			
		Military/Veterans Benefits Plan: Mil Active Duty?  Veteran?  (su Please indicate the branch of service	abmit copy of Certificate of Eligibilit	-	
		Direct Bill Plan: An approved compa each course start date. You must pay each course starts. Your employer morder for this option to be considered	tuition not covered by direct billing oust pay 100 percent of your tuition d	on the first day	
SIGNA	TURE:				
at WPU financia in holdin unfavora selection	I. I agree to pully responsiling of course able credit ron of the prime	derstand the above payment options and the state pay WPU in accordance with the primary option all services rendered to me by WPU. Fare grades and official transcripts, administrative reference. I agree to notify WPU of any changes mary finance option is voluntary, and the terms any once, statement or reimbursement by my emp	on that I have selected. I understand that I an ailure to comply with my financial agreement withdrawal, assessment of late fees, referral in my current address and phone number, and conditions of payment are not continge	nt may result I to collections and an I agree that my	
Studen	nt Signatu	ire	Date		



# **Textbook Policy**

Warner Pacific University is committed to making a university education as accessible and affordable as possible. In addition to keeping tuition and fees low, the university is committed to keeping the cost of textbooks and instructional materials affordable while simultaneously ensuring that students in the accelerated adult learning program have dependable and timely access to those materials.

In order to provide Adult Degree Program (ADP) students with maximum dependability and affordable choices, WPU has chosen to partner with Tree of Life Bookstores. The partnership with Tree of Life allows for two important things: (1) students receive the correct books, on time, automatically, and (2) students may select purchasing options that allow them to better manage their financial resources.

Because the ADP is an accelerated degree program (courses run on a continuous cycle, two to seven weeks at a time, as contrasted with a 15-week traditional semester), having the correct textbooks and materials in time to prepare for class is of critical importance. Students who do not have the appropriate materials before class quickly fall behind, negatively impacting their odds for success and potentially that of their learning team. In addition, Tree of Life offers auto-fulfillment, meaning that the book order is triggered by course registration, and therefore students are not required to do anything after registration (assuming they have established their preferences) in order to have the books shipped directly to them, in time for class.

Partnering with Tree of Life also provides better financial control to students. Tree of Life is able to provide students with competitive pricing on new books, but also provides lower-cost used book and rental options. Students may review their options and make informed decisions about the kinds of books they will purchase through Tree of Life's comprehensive website (www.treeoflifebooks.com). (Note that Tree of Life makes every effort to honor those preferences, but due to fluctuations in the supply, fulfilling preferences is not always guaranteed.) More information is also available through Tree of Life's customer service line (1.888.392.2930). ADP enrollment counselors and/or academic advisors are available to assist with other questions.

\* \* \*

By signing this form, I acknowledge that I understand that my books will be delivered prior to each class at the address I have indicated, under the purchasing parameters of my choice (whenever possible), and will be billed to my student account. I understand that I may change my textbook preferences (new, used, rental) at any time, and that I am responsible to submit a current, secure address to receive my textbook deliveries. I have read and understand the textbook policy, and agree to abide by its terms while a student in Warner Pacific University's Adult Degree Program.

Signature	Date
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